



**INDIRA GANDHI
INSTITUTE OF
DENTAL SCIENCES**

+91 96054 000 34 / 35

info@igids.org | www.igids.org

Nellikuzhi PO, Kothamangalam
Ernakulam Dt., Kerala 686 691, S.India

Affiliated to Kerala University of Health Sciences, Thrissur
Recognized by Ministry of Health and Family Welfare,
Govt. of India & Dental Council of India, New Delhi

GRIEVANCE COMMITTEE

Minutes of Student Grievances Redressal Committee

Meeting of students grievances redressal committee held on 24/11/2016, at 1130am in the CDE hall.

AGENDA

1. Discussion on the student grievances received and about hostel mess affairs from inmates.

MINUTES

1. The cell communicated the details of complaints to the Principal.
2. The necessary decisions have been taken to rectify the complaint which should be over checked by the hostel warden.

Attended by:

1. Dr Eldo T Paul
2. Dr Fiaz Shemsudeen
3. Dr Higgy George
4. Dr Pinky Varghese

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Chairman.



[Handwritten signature]
Dr. Sanu Tom Abraham, MDS
PRINCIPAL
Indira Gandhi Institute of Dental Sciences
Nellikuzhi P O, Kothamangalam
Kerala-686691

Minutes of Students Grievances Redressal Committee

Meeting of students grievance redressal committee held on 10/11/2017 at 11:30am. in the CDE hall.

Agenda.

1. Discussion on the student grievance received about the cleanliness of common toilets, electrical and plumbing issues in hostel.

Minutes

1. The grievances communicated with the Principal for the timely redressal
2. The decision was taken to rectify the complaint which should be over checked by the hostel warden for redressal.

Attended by

- 1) Dr Eldho T Paul, Registrar
- 2) Dr Fiaz Shemsudeen
- 3) Dr Higgy George
- 4) Dr Pinky Varghese

Christian.



Dr. Sanu Tom Abraham, MDS
PRINCIPAL
Indira Gandhi Institute of Dental Sciences
Nellikuzhi P O, Kothamangalam
Kerala-686691

MINUTES OF STUDENTS GRIEVANCES REDRESSAL COMMITTEE

Meeting of students' grievances redressal committee held on 16/02/2018 at 11:30 am in the CDE hall.

AGENDA

1. Discussion on the student grievance received about the cleanliness of common toilets, electrical and plumbing issues in hostel

MINUTES

1. The grievances communicated with the principal for the timely redressal
2. The decision was taken to rectify the complaint which should be overchecked by the hostel warden for redressal.

Attended by:

1. Dr. Eldo T Paul
2. Dr. Fiaz Shemshudhan
3. Dr. Ligy George
4. Dr. Pinky Varghese

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[Signature]
Chairman



[Signature]
Dr. Sanu Tom Abraham, MDS
PRINCIPAL

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Kerala-686691

MINUTES OF STUDENTS GRIEVANCES REDRESSAL COMMITTEE

A meeting on students' grievances redressal committee is conducted on 7/06/2021 at 11:30am, CDE Hall IGIDS

AGENDA

1. Discussion on students' grievances received

MINUTES

1. Grievances discussed in the earlier meeting were evaluated and reviewed.
2. Considered Adequate supply of drinking water in hostel annex and study rooms.
3. Discussed about fumigation to sterilize the premises.

Attended by

Dr. Gis George *MG*

Dr. Irene Ann Abraham *Irene*

Dr. Absana Muthu UP *Amup*

[Signature]
Chairman



[Signature]
Dr. Sanu Tom Abraham, MDS
PRINCIPAL
Indira Gandhi Institute of Dental Sciences
Nellikuzhi P.O., Kothamangalam
Kerala-686691

Following Committee members attended

Dr. Vis George *l.v.g.*

Dr. Irene Ann Abraham *I.A.A.*

Dr. Absana Mathu . U.P. *A.M.*



S.T.A.
Dr. Sanu Tom Abraham, MDS
PRINCIPAL
Indira Gandhi Institute of Dental Sciences
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MINUTES OF STUDENTS GRIEVANCES REDRESSAL COMMITTEE

Meeting of students' grievance redressal committee held, 6/11/21 at 10 am in the CDE hall

AGENDA

Sensitizing the new members in to action.

MINUTES

The following decisions were made in the meeting:

1. The grievance committee will be conducting meeting in every 6 months
2. Students will be informed in the college notice board about the provision of reporting grievances in a grievance register
3. Students can report grievances and record it in writing in a register assigned for this purpose which will be in custody of the receptionist
4. Once a grievance has been recorded by a student, the receptionist will inform the committee members about the grievance
5. The Chairman of the committee will hear the grievances from the student in person.
6. An enquiry will be done on the concerned matter by the committee and if needed can call upon a meeting of the executive members for decision on the concerned matter
7. The grievance and opinion of the grievance committee will be reported to the principal.
8. Final decision will be taken by the principal and informed to the student concerned
9. In future a provision for reporting grievances through an online in the college website will be taken into consideration and a grievance / complaint box for students.



Dr. Sanu Tolappurath, MDS
 PRINCIPAL
 Indira Gandhi Institute of Dental Sciences
 Nellikuzhi P.O., Kothamangalam
 Kerala-686691

MINUTES OF STUDENTS GRIEVANCES REDRESSAL COMMITTEE

A meeting on Students grievances redressal committee is conducted on 29/11/2021 at 1 pm CDE Hall IGGIS

AGENDA

1. Review of decisions made in the earlier meeting
2. Discussion on Student grievance received on 24/11/2021

MINUTES

1. Grievances discussed in the earlier meeting were evaluated and reviewed.
2. Grievance reported by students regarding the mess was discussed among the committee members
3. The Complaint was taken into consideration and was enquired with the hostel warden and the students
4. Suggestions were put forward by the committee which was informed to the principal
5. The decision was made to look into the matter seriously and remedial measures were checked by committee and the hostel warden

Attended by:

Dr. G. S. George

Dr. Irene Ann Abraham

Dr. Absana Muthu UP

Chairman



Dr. Sanu Tom Abraham, MDS
PRINCIPAL
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MINUTES OF STUDENTS GRIEVANCES REDRESSAL COMMITTEE

A meeting on Students' grievances redressal committee is conducted on 27/05/2022 at 10 am, CDE Hall IGIDS




AGENDA


1. Review of decisions made in the earlier meeting
2. Discussion on student grievance received on 25/05/2022 and 26/05/2022

MINUTES

1. Grievances discussed in the earlier meeting were evaluated and reviewed.
2. Grievance reported by students regarding the mess were discussed among the committee members
3. The complaint was taken into consideration and was enquired with the hostel warden and the students
4. Suggestions were put forward by the committee which was enforced to the principal
5. The decision was made to look into the matter seriously and remedial measures over checked by committee and the hostel warden

Attended by:

Dr Cris George 
 Dr Irene Ann Abraham 
 Dr Absana Muthu UP 


 Chairman




 Dr. Sanu Tom Abraham, MDS
 PRINCIPAL
 Indira Gandhi Institute of Dental Sciences
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MINUTES OF STUDENTS GRIEVANCES REDRESSAL COMMITTEE

A meeting on Student's grievances redressal committee is conducted on 1/06/2022 at 9.30 am, CDE Hall IGGIDS

AGENDA

1. Review of decisions made in the earlier meeting
2. Discussion on Student grievance received on 28/05/2022

MINUTES

1. Grievances discussed in the earlier meeting were evaluated and reviewed
2. Grievance reported by students was discussed among the committee members
3. The Complaint was taken into consideration and it was decided to discuss with the warden regarding various issues reported
4. The Opinion was also informed to the principal
5. The decision was taken to rectify the complaint which should be over checked by the hostel warden and general manager regarding hostel maintenance

Attended by

Dr. Cris George

Dr. Irene Ann Abraham

Dr. Absana Muthu UP

Chairman



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